

Letter of Appreciation

Reference: Pro Tech Mechanical, NOVA, AEP TOC Project Redfish

Bryan,

The NOVA Mission Critical group would like to thank Pro Tech Mechanical for the work they did in providing NOVA with top tier commercial HVAC and Generator equipment, installation, controls and start-up services. The Mechanical/HVAC scope consisted of but not limited to Custom EMP shielded Air Cooled Chillers, Custom EMP hardened hydraulic radiation 1.25 MW Generators, Daiken AHU's, CRAC units, Fans, Exhaust Fans, Filters/Modules, Parallel and Underfloor Fan Powered VAV's, Sound Attenuators, Pump Skids with Expansion Tanks and Air Separators, VFD's and Kitchen Hoods. This project included over 64,000lbs of duct, over 7,000ft of pipe, nearly 2,700ft of welds and about 40,000 man hours on a fast track project.

All the Pro Tech personnel involved with this project were courteous, understanding, and professional working alongside all Trades during the Construction and Commissioning phases of the project. Pro Tech has continued to provide a great deal of help and support to NOVA and AEP since the system was installed and is still providing guidance and support to AEP through the Warranty period.

With that said this EMP shielded site you worked with us on provided countless challenges that would leave most contractors running for the hills. The challenges alone presented by the customer generator and chillers and the ongoing redesign that we were all subjected to speaks to your companies drive to see things thru to conclusion. You and your team's ability to navigate and work with engineers who were content to respond to RFI's with crayon markups, suppliers who had key players quit in the middle of the project and countless weather related problems speaks to Pro Tech's willingness to role up their sleeves and get the work done. Nobody who was not on Project Redfish from start to finish will understand the challenges that were presented constantly, and to list them all out would leave common people thinking it was a embellishment, but we all know what we overcame.

I want to thank Pro Tech for their professionalism and more importantly their quality focused approach to the project through its entirety.

Thank you once again for your entire Pro Tech teams efforts,  
Best regards,

Brian Achten  
VP of Pre-Construction  
512-656-5130

